



## Hampstead Theatre Accessibility Online

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## How to register as an Access Member:

To register as an Access Member please email [access@hampsteadtheatre.com](mailto:access@hampsteadtheatre.com) or call the Box Office on 020 7722 9301.

If you have not made a booking with us before we will need to make you a customer account, so please provide the following when you contact us:

Your Name

Your Address

Your Phone Number and/or Email address

We can also save your seating requirements to help with your bookings in the future should you wish.

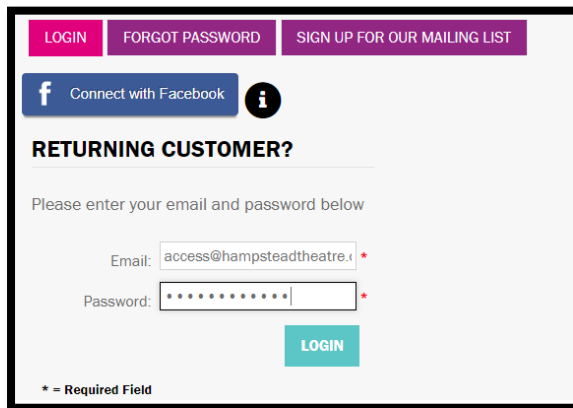
## How to book Access Concessions

### MAIN STAGE:


Go to [www.hampsteadtheatre.com](http://www.hampsteadtheatre.com) and log into your account by Selecting 'MY ACCOUNT' at the top of the page.



Search...  BASKET MY ACCOUNT



LOGIN FORGOT PASSWORD SIGN UP FOR OUR MAILING LIST

Connect with Facebook 

**RETURNING CUSTOMER?**

Please enter your email and password below

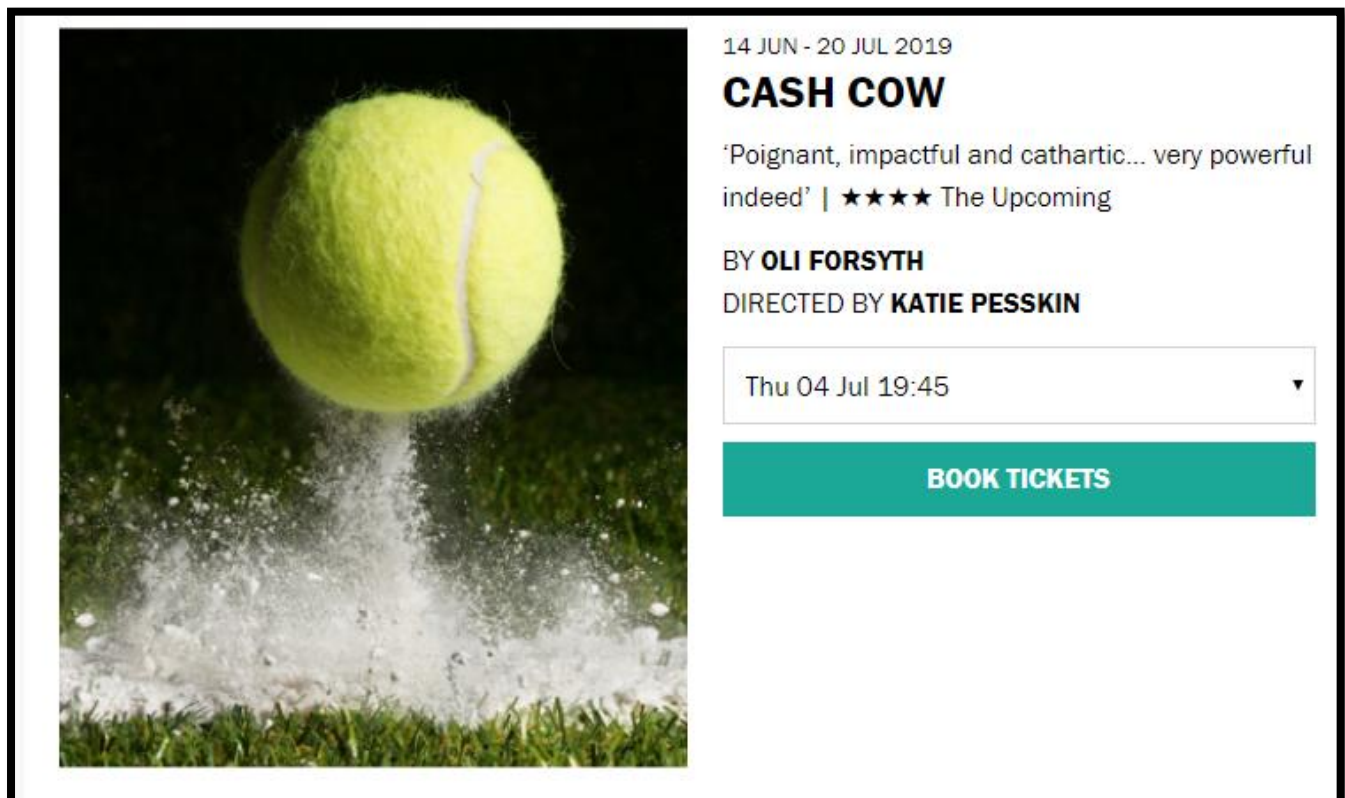
Email:  \*

Password:  \*

\* = Required Field

Once you have logged in you will be taken to your account page. To continue to book tickets, click 'Continue Shopping' at the bottom.

Then use the drop down menus on the Production you would like to book to select the date and time of the performance.



14 JUN - 20 JUL 2019


### CASH COW

'Poignant, impactful and cathartic... very powerful indeed' | ★★★★★ The Upcoming

BY **OLI FORSYTH**

DIRECTED BY **KATIE PESSKIN**

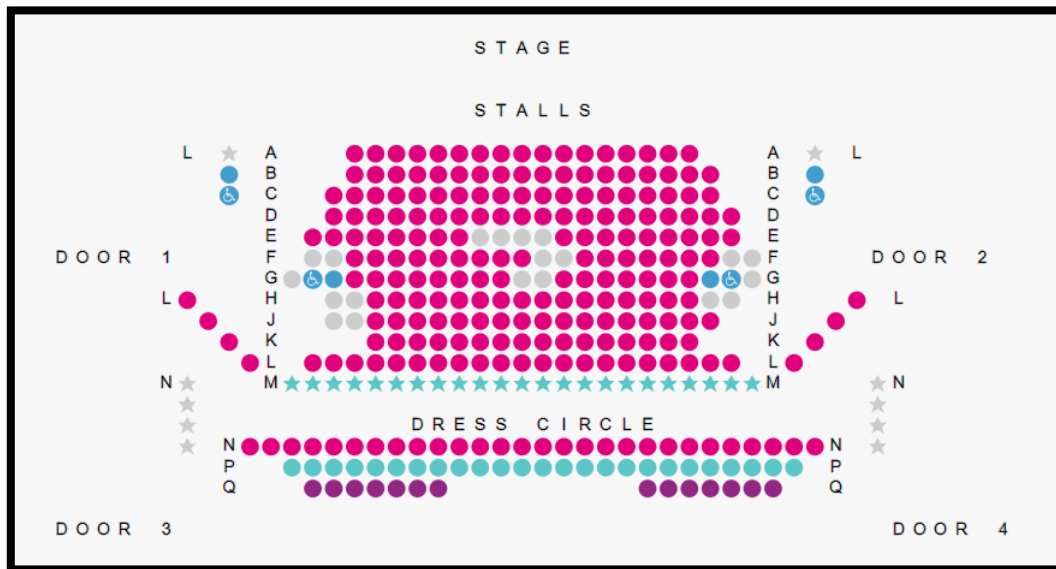
Thu 04 Jul 19:45 ▼



The seating layout in our Main Stage changes between shows, so if you are not familiar with our Theatre and have any questions please feel free to call Box Office on 020 7722 9301 or email [access@hampsteadtheatre.com](mailto:access@hampsteadtheatre.com) for more information.

The different colours on the map display the different prices of the tickets. However our Access concession does not change. Our Access price is £16 for yourself and for your companion, should you require one.

When you hover over a seat it will show you the full price, the seat number and any additional information, like our wheelchair accessible spaces or our high seats with foot rests.



To select your seats click on the dot to add that ticket to your basket. The summary of the tickets will show as full price at the bottom of your screen. Then click 'Continue'.

SECTION	ROW	SEAT	PRICE TYPE	PRICE	DELETE
STALLS	G	8	FULL PRICE	£37.00	DELETE
STALLS	G	9	FULL PRICE	£37.00	DELETE

**CONTINUE**

This will take you to your basket where your access concession has been applied. Here you can check your order and if you are happy to go ahead click 'Proceed to Checkout'. If you would like to add more tickets select 'Continue Shopping'.

**Your basket contains items which will expire in 30 minute(s):**

Ticket(s):					
Description	Location	Seat(s)	Price	Total Seats	Total
ACCESS TEST	Band A Stalls	G-8	£16.00	2	£32.00 <a href="#">delete</a>
Sat 31/08/2019 8:00 PM	Band A Stalls	G-9	£16.00		
Main House					
				<b>Total Ticket Cost:</b>	<b>£32.00</b>
				<b>Total:</b>	<b>£32.00</b>
				<b>Amount Due:</b>	<b>£32.00</b>

**CONTINUE SHOPPING**
**PROCEED TO CHECKOUT**

You will then be on the Delivery and Donations page. Please choose if you would like your tickets posted or kept at the Box Office. You can also donate to Hampstead Theatre by using the suggested amounts or entering an amount into the box. Then click 'Continue'.

**DELIVERY METHOD. PAYMENT. RECEIPT**

Your basket contains items which will expire in 29 minute(s):

**Would you like us to post your tickets?**

Please select your delivery method:

BOX OFFICE COLLECTION ▾

**Would you like to make a donation?**

Hampstead Theatre creates world-class productions to entertain and inspire our audiences. Your donation helps us support the writers, directors and artists who work with us to shape the future of British Theatre: please consider donating today and contributing to our work.

£3.00 **£5.00** £10.00 £20.00 £50.00 £100.00 No donation

Or enter an amount below:

5.00

**CONTINUE**

The final part is your Check and Pay screen. Here you can let us know if you are eligible for gift aid and sign up for our mailing list.

**DELIVERY METHOD. PAYMENT. RECEIPT**

Your basket contains items which will expire in 25 minute(s):

**DON'T MISS OUR CAST ANNOUNCEMENTS**

Tick to join our mailing list and be first to hear about new shows and cast announcements

[Click to sync](#)

\*We will never share your data with any organisation outside Hampstead Theatre. To contact us about Data Protection click here

*giftaid it*

As a charity, we may claim Gift Aid of 25p from HMRC for every £1 you donate, at no cost to you. This additional boost directly supports Hampstead Theatre's artistic programme and is gratefully received. Please read the declaration below carefully and tick the box if we may claim Gift Aid on your donation(s).

I want to Gift Aid my donation and any donations I make in the future, or have made in the past four years, to Hampstead Theatre Ltd. I am a UK taxpayer and understand that if I pay less Income Tax and/or Capital Gains Tax than the amount of Gift Aid claimed on my donations in that tax year it is my responsibility to pay the difference. If you pay income tax at the higher or additional rate and want to receive the additional tax relief due to you, you must include all your Gift Aid donations on your Self-Assessment tax return or ask HMRC to adjust your tax code. Please notify Hampstead Theatre Ltd if you want to cancel this declaration, you change your name or home address, or you no longer pay sufficient tax on your Income and/or Capital Gains.

**Yes, please claim Gift Aid** **I am not eligible for Gift Aid**

When you scroll down and you can check your order and enter your card details. To purchase your tickets click 'Buy Now'.

**BUY NOW**

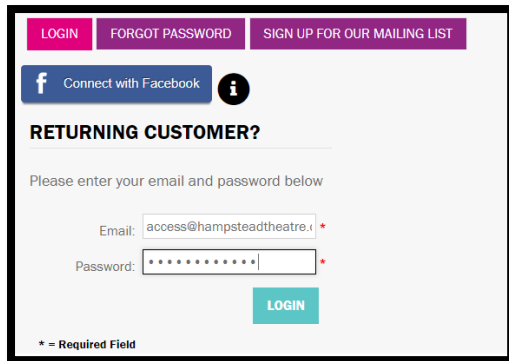
You will then receive a confirmation on the screen and an order confirmation will be sent to your email address.

## HAMPSTEAD THEATRE DOWNSTAIRS:



Head to [www.hampsteadtheatre.com](http://www.hampsteadtheatre.com) and log into your account by Selecting 'MY ACCOUNT' at the top of the page.



Search...  BASKET MY ACCOUNT



LOGIN FORGOT PASSWORD SIGN UP FOR OUR MAILING LIST

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**RETURNING CUSTOMER?**

Please enter your email and password below

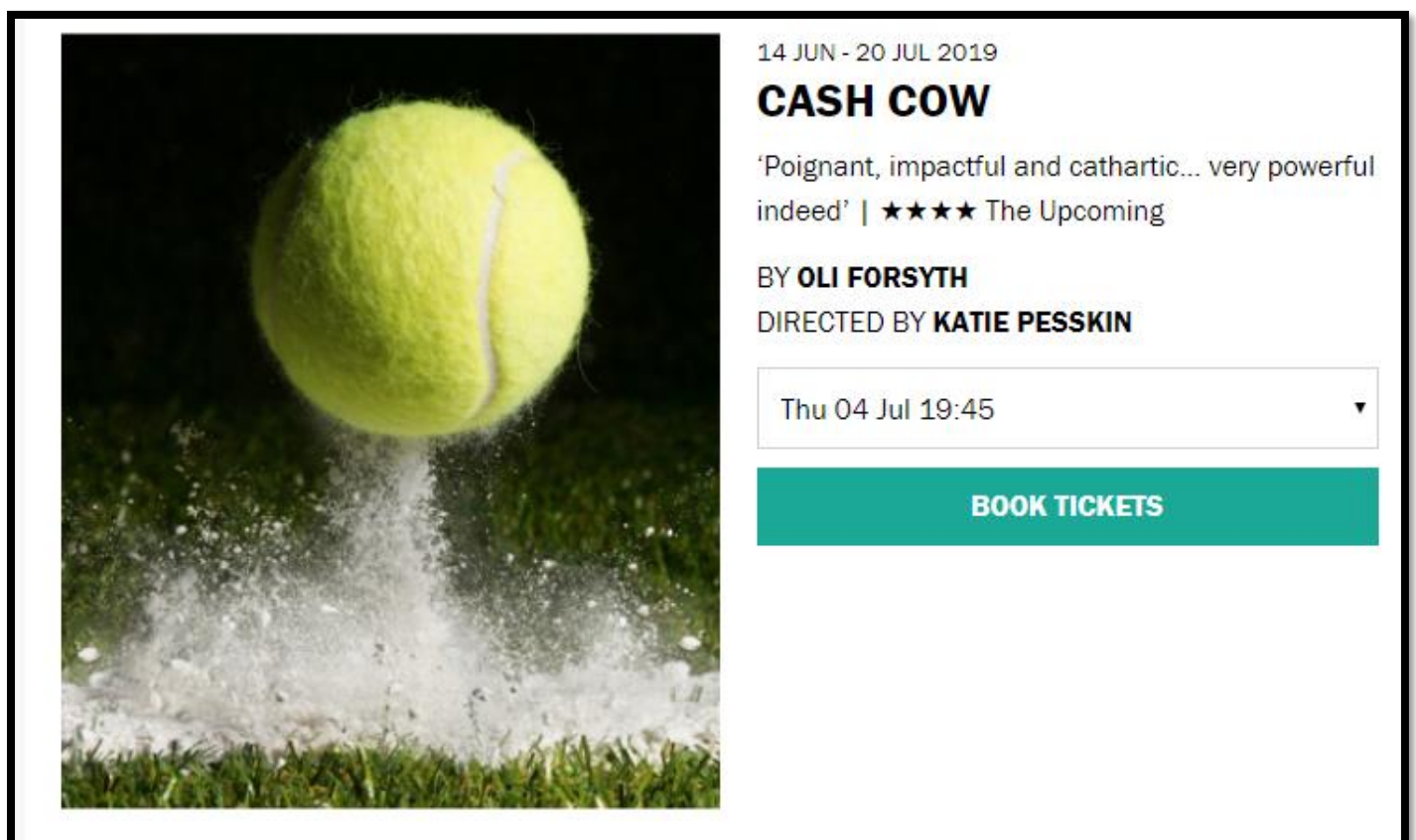
Email:  \*

Password:  \*

\* = Required Field

Once you have logged in you will be taken to your account page. To continue to book tickets, click 'Continue Booking'.

Then use the drop down menu on the Production to select the date and time of the performance you would like to see.



14 JUN - 20 JUL 2019

### CASH COW

'Poignant, impactful and cathartic... very powerful indeed' | ★★★★★ The Upcoming

BY **OLI FORSYTH**  
DIRECTED BY **KATIE PESSKIN**

Thu 04 Jul 19:45 ▼

The image shows a bright yellow-green tennis ball in mid-air, about to hit a green tennis court surface, creating a large splash of white water. The background is dark, making the ball and splash stand out.

The seating in our Downstairs space changes between shows. Seats are unallocated so if you require a seat to be held for you, for example on an aisle or on the front row, please call Box Office on 020 7722 9301 or email [access@hampsteadtheatre.com](mailto:access@hampsteadtheatre.com) to let us know.

To select your seats use the drop down on the 'Full Price' option to select the number of seats you need. A maximum of 2 tickets will be discounted when you click 'Buy Now'.

**Hampstead Downstairs operates unreserved seating.**

**Please select your tickets below:**

**FULL PRICE (£14.00)**

**STUDENT (£10.00)**

**UNDER 30s (£10.00)**

**WHEELCHAIR USER (£6.00)**

This will take you to your basket where your Access concession has been applied. Here you can check your order and if you are happy to go ahead click 'Proceed to Checkout'. If you would like to add more tickets select 'Continue Shopping'.

Ticket(s):						
Description	Location	Seat(s)	Price	Total Seats	Total	
CASH COW	General Admission	2 Seat(s)	£6.00	2	£12.00	<a href="#">delete</a>
Fri 28/06/2019 7:45 PM			£6.00			
Downstairs						
					<b>Total Ticket Cost:</b>	<b>£12.00</b>
					<b>Total:</b>	<b>£12.00</b>
					<b>Amount Due:</b>	<b>£12.00</b>
			<input type="button" value="CONTINUE SHOPPING"/>		<input type="button" value="PROCEED TO CHECKOUT"/>	

You will then be on the Delivery and Donations page. Please select if you would like your tickets posted or held at the Box Office. You can also donate to Hampstead Theatre by using the suggested amounts or entering an amount into the box. Then click 'Continue'.

**DELIVERY METHOD. PAYMENT. RECEIPT**

Your basket contains items which will expire in 29 minute(s):

**Would you like us to post your tickets?**

Please select your delivery method:

BOX OFFICE COLLECTION ▾

**Would you like to make a donation?**

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£3.00 **£5.00** £10.00 £20.00 £50.00 £100.00 No donation

Or enter an amount below:

5.00

**CONTINUE**

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[Click to sync](#)

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*giftaid it*

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I want to Gift Aid my donation and any donations I make in the future, or have made in the past four years, to Hampstead Theatre Ltd. I am a UK taxpayer and understand that if I pay less Income Tax and/or Capital Gains Tax than the amount of Gift Aid claimed on my donations in that tax year it is my responsibility to pay the difference. If you pay income tax at the higher or additional rate and want to receive the additional tax relief due to you, you must include all your Gift Aid donations on your Self-Assessment tax return or ask HMRC to adjust your tax code. Please notify Hampstead Theatre Ltd if you want to cancel this declaration, you change your name or home address, or you no longer pay sufficient tax on your Income and/or Capital Gains.

**Yes, please claim Gift Aid** **I am not eligible for Gift Aid**

Scroll down and you'll be able to check your order and enter your card details. To purchase your tickets click 'Buy Now'.



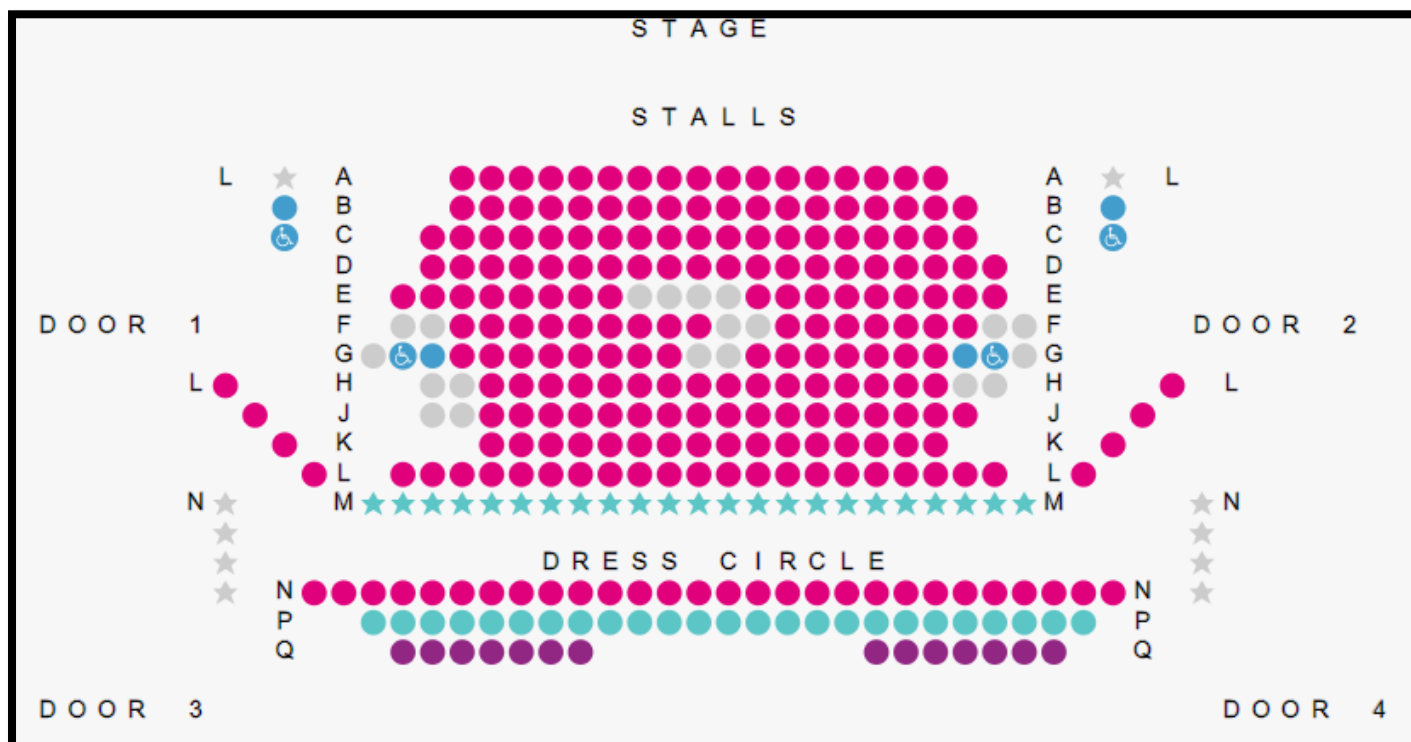
You will then receive a confirmation on the screen and an order confirmation will be sent to your email address.



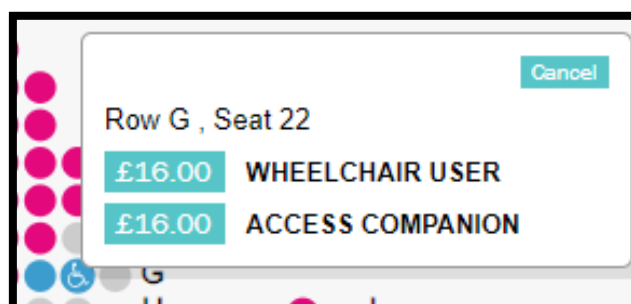
## How to book a Wheelchair Accessible Space

MAIN HOUSE:

On our seating plan you will see the wheelchair accessible spaces shown with this icon: 



When you click on the seat you will see the pricing options appear. The 'Wheelchair User' option should be used on the seat with the wheelchair icon; this seat will be removed to create a level access space. If you require a seat for a companion you can book the second seat in the row at the 'Access Companion' price.



Once you have selected your seats scroll to the bottom of the page to review your order and click 'Continue'.

If you haven't already done so you will need to sign in and follow the steps to complete your order.

### Notes:

If you are a wheelchair user but would prefer to transfer to a seat for the performance please contact the Box Office on 020 7722 9301 or [access@hampsteadtheatre.com](mailto:access@hampsteadtheatre.com)

## DOWNSTAIRS:

To book a wheelchair accessible space for a Downstairs production use the drop down box next to the 'Wheelchair User' ticket type.

If you have others joining you for your visit please select the additional full price or concession tickets you need. If you are an Access Member and require a companion ticket 1 full price seat will be discounted automatically for you.

**Hampstead Downstairs operates unreserved seating.**

**Please select your tickets below:**

<b>FULL PRICE (£14.00)</b>	Select ▼
<b>STUDENT (£10.00)</b>	Select ▼
<b>UNDER 30s (£10.00)</b>	Select ▼
<b>WHEELCHAIR USER (£6.00)</b>	Select ▼

**BUY NOW**

## Notes:

If you are a wheelchair user but would prefer to transfer to a Theatre seat for the performance please contact the Box Office on 020 7722 9301 or [access@hampsteadtheatre.com](mailto:access@hampsteadtheatre.com)

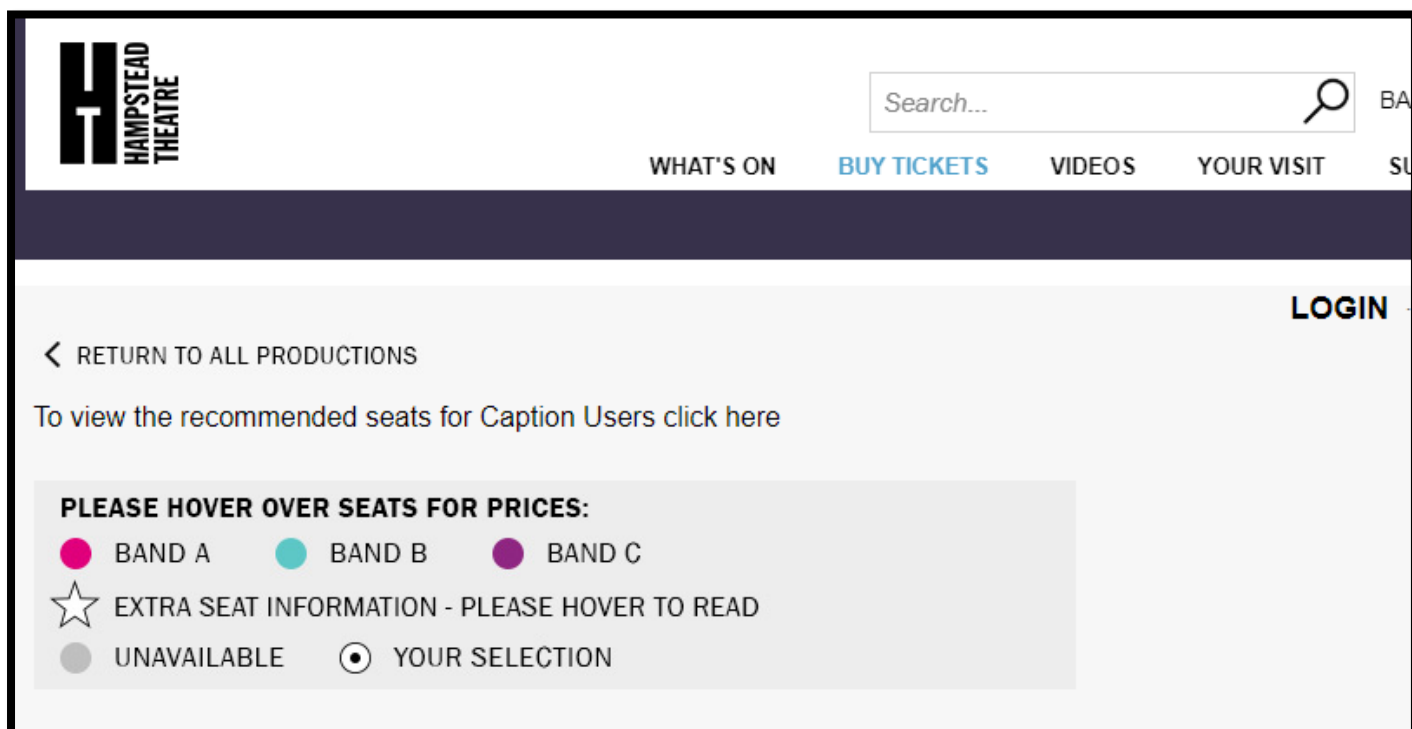
## How to book for Captioned and Audio Described Performances

The dates of our Accessible performances can be found on our Assisted Performances page of our website, or in the Dates and Times section of each Production page.

<https://www.hampsteadtheatre.com/your-visit/accessibility/assisted-performances/>

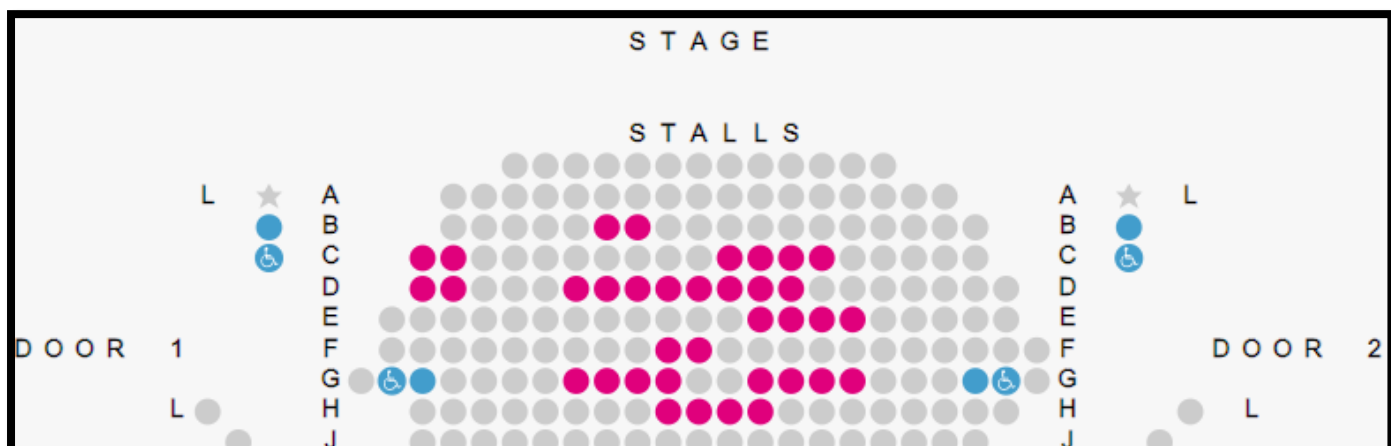
Once you have selected the performance you would like to see, you will be taken to the seating plan.

If you would like to see the recommended seats for Caption Users or Audio Description, click the link at the top of the page that says 'To view recommended seats click here'

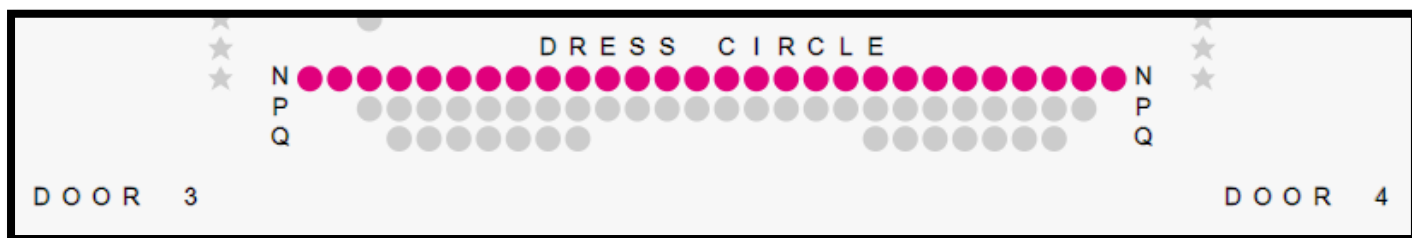


When you click this link the seating plan only displays the recommended seats for the service you will be using.

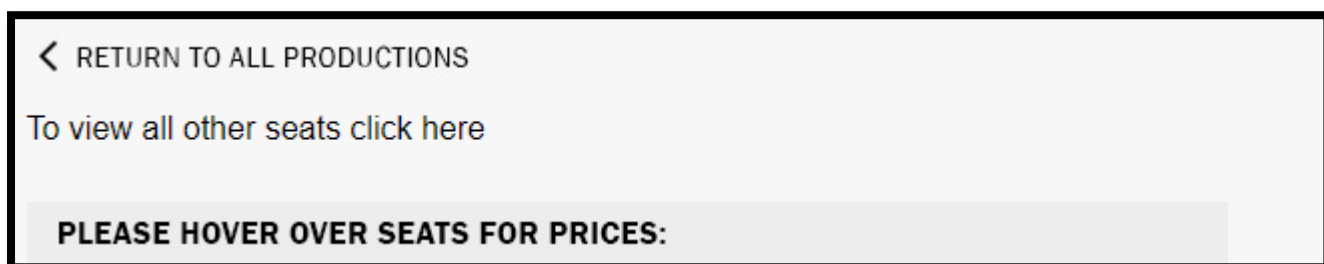
For Audio Described performances the seats are usually in the main part of the Stalls. Like this:



For Captioned performances the recommended seats are usually in the front row of the Dress Circle. Like this:



If you would like to select a seat that is not in the recommended positions, go back to the link at the top of the page and click where it says 'To view all other seats click here'.



To select your tickets click on the plan to add that seat to your basket. The tickets will show as full price in the summary at the bottom of your screen. Then click 'Continue'.

SECTION	ROW	SEAT	PRICE TYPE	PRICE	DELETE
STALLS	G	8	FULL PRICE	£37.00	DELETE
STALLS	G	9	FULL PRICE	£37.00	DELETE

**CONTINUE**

This will take you to your basket where your access concession has been applied. Here you can check your order and if you are happy to go ahead click 'Proceed to Checkout'. If you would like to add more tickets for another performance select 'Continue Shopping'.

**Your basket contains items which will expire in 30 minute(s):**

Ticket(s):					
Description	Location	Seat(s)	Price	Total Seats	Total
ACCESS TEST	Band A Stalls	G-8	£16.00	2	£32.00 <a href="#">delete</a>
Sat 31/08/2019 8:00 PM Main House	Band A Stalls	G-9	£16.00		
<b>Total Ticket Cost: £32.00</b>					
<b>Total: £32.00</b>					
<b>Amount Due: £32.00</b>					

**CONTINUE SHOPPING**
**PROCEED TO CHECKOUT**

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**Would you like to make a donation?**

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£3.00 **£5.00** £10.00 £20.00 £50.00 £100.00 No donation

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[Click to sync](#)

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**Yes, please claim Gift Aid** **I am not eligible for Gift Aid**

Scroll down and you'll be able to check your order and enter your card details. To purchase your tickets click 'Buy Now'.

**BUY NOW**

You will then receive a confirmation on the screen and an order confirmation will be sent to your email address.